



We all have plenty to worry about right now, but one thing you won't have to worry about as we try to weather the coronavirus is your heat and hot water.

We will be on the job throughout this pandemic as home heating and plumbing are considered essential services. You can reach us any time of day or night, either through our website or at (360) 366-9900.

Because we want you to feel safe if you need our help, we are instituting the following protocols for the duration of this health crisis.

- All of our technicians will be wearing gloves while on the job.
- Our technicians sanitize all touchpoints in your home.
- Our service vans are being thoroughly cleaned and disinfected every night.
- Dirty air filters will be immediately placed in a garbage bag and disposed of on-site.
- Dead furnaces will be taken off our customer's property and immediately driven to a recycling facility
- Before all home visits, we will confirm with our customers that no one in their home is symptomatic of COVID-19.
- As soon as testing kits become available, we will be regularly testing our technicians for the coronavirus to ensure your family's safety.

Finally, we are all trying to make lemonade out of lemons. Look in your inbox over the coming days for DIY tips on cleaning your indoor air and how to make your furnace and hot water tank last longer.

Thank you for supporting us over the years. We are in this together, and we will be there for you if you need us.

Todd Kunzman, CEO
Andgar Corporation